



TERMS & CONDITIONS

As a client of EverMotion you agree to the following terms & conditions:

Water & Towel: Please bring water bottle & large towel to all sessions. It's important (for optimum health & performance) to keep hydrated before, during and after exercise. Please use towels on mats, benches & other equipment. This helps keep yourself, others and the gym clean.

24-Hour Cancellation Policy:

Cancellations, for any reason, made with less than 24 hours-notice incur the full session fee and are 'used up' as if you had attended. Your timeslot or spot in a class has been reserved specifically for you, and your trainer has carefully planned your session in advance. It is difficult to fill spare spots resulting from late cancellations. Therefore, we still need to pay our trainers for all clients who are booked in within 24 hours of the session (including late cancellations).

Make-up sessions will not be granted for cancellations made with less than 24-hours' notice. However, you are most welcome to purchase an extra session to keep up your fitness. You may also offer your 'late cancelled' spot to a friend or family member so they can come in your place.

Direct Debits:

Sessions are paid for in full via direct debit before being undertaken. Debits are processed every 2nd Monday and cover all sessions in the coming fortnight (Mon–Sun inclusive).

Suspensions:

- To arrange your suspension please complete the Membership Suspension form (on our website: www.evermotion.com.au, go to 'Your Studio', 'For Members Only', 'Membership Suspension Form') or paper copy (these are kept in our studio).
- Forms must be received by EverMotion no later than 4pm on the Friday before the corresponding direct debit goes through.
- If you plan to miss only 1 or 2 sessions we recommend organising make-up sessions (rather than suspending your membership) in order to keep up your fitness.

Make-up Sessions:

There are no refunds / credits if you cancel a session after 4pm on the Friday before the debit goes through. However, we encourage you to arrange a make-up session to keep up your fitness. This may be undertaken any time within 6 weeks (42 days) days after the corresponding debit date.

Cancelling Your Membership:

All memberships require 21 Days written notice to cancel. Please fill in the Membership Cancellation Form (on our website: www.evermotion.com.au, go to 'Your Studio', 'For Members Only', 'Membership Cancellation Form') or a paper copy (these are kept in our studio).

EverMotion Pty Ltd reserves the right to change prices and / or conditions at any time and will notify current clients of any changes.